

# FareShare's Incredible Year

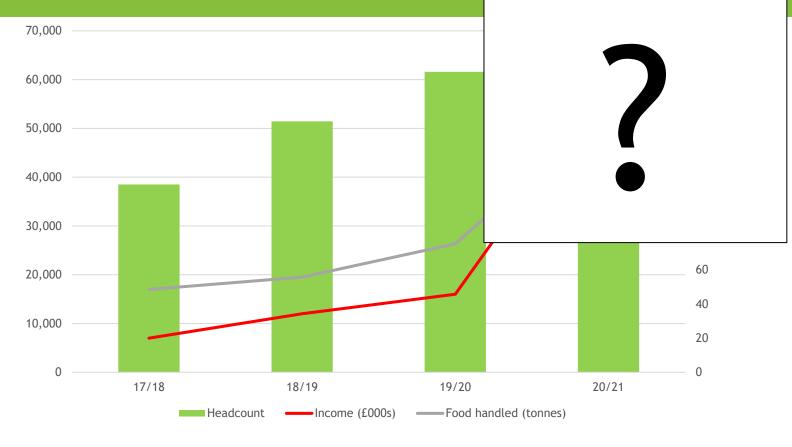
Rachel McGoff - Former Head of Finance at FareShare

#### Introduction





## Department for Environment Food & Rural Affairs



	17/18	18/19	19/20	20/21
Income	£7m	£12m	£16m	???
Headcount	110	147	176	190
Food handled (tonnes)	16,992	19,518	26,329	54,203



#### Where were we in March 2020?

- Very transactional focused team
- Quickbooks
- Difficult AR Ledger
- Process issues





### What did I do?

People

System

Controls



#### Where are we now?

- Customer service focused transaction team and business partnering team staffed by permanent staff working to KPIs
- Head of Finance able to step away from day to day transactional processes
- At least monthly meetings between all budget holders and finance business partners
- A large part of month end reporting automated
- Overhaul of budgeting process with new templates and budget model and able to perform reforecasting exercises throughout the year



